



Mad
HATTERS
CAMP SITE

MAD HATTER'S GUEST BOOK



WELCOME

Welcome to the Mad Hatter's Campsite whether this is your first time camping with us or if you are a regular visitor. We have put together some information to help make your stay enjoyable.

The campsite consists of five acres of green grassy field with a beautiful pond, surrounded by colourful wild flowers nectar mixes, and over 3 acres of newly planted trees and hedges.

We have various bird boxes and feed stations in the mixes to encourage wild birds and pollinators, something that we are really passionate about.

The Mad Hatter's theme is incorporated throughout the campsite, with quirky signs scattered around the site, a trail and a small play house. Each pitch is also themed with its own unique name which is also sign posted with a Mad Hatter charm to it.

The cosy coffee room is the perfect spot to chill out and warm up on those rainy days.

The tranquil small pond has benches scattered around it and several public footpaths close by, so you can enjoy the scenery, be closer to nature and really switch off. There are also many pretty rural walks nearby, the walk to Ely along the River Ouse is particularly beautiful, with amazing views of Ely Cathedral.



Mad Hatters Campsite & Glamping



@madhatterscampsite



Mad Hatters Campsite & Glamping Tent 8

Mad Hatters CAMPSITE

ELECTRIC HOOK UP

- | | |
|---|---|
| 1 | 6 |
| 2 | 7 |
| 3 | 8 |
| 4 | |
| 5 | |

NON ELECTRIC

- | | | | | | |
|----------------------------|----------------|--------------------|-----------------|--------------------|--------------|
| 1 QUEEN OF HEARTS (CABIN) | 4 CATERPILLAR | 9 POCKET WATCH | 14 CARD GUARDS | 19 KNAVE OF HEARTS | 24 DUCK |
| 2 MAD HATTER (LUNA) | 5 ALICE | 10 TWEEDLE DUM | 15 FROG FOOTMAN | 20 MOCK TURTLE | 25 TEA PARTY |
| 3 KING OF HEARTS (EMPEROR) | 6 TOP HAT | 11 MARCH HARE | 16 DUCHESS | 21 CHESHIRE CAT | |
| | 7 WHITE RABBIT | 12 DRINK ME | 17 FISH FOOTMAN | 22 DODO | |
| | 8 TWEEDLE DEE | 13 BILL THE LIZARD | 18 GRYPHON | 23 MOUSE | |





RUBBISH

BINS

We have recycling bins at the back of the toilet block

We encourage all guests to recycle as much as possible, providing recycling for Glass, Tin, Paper, Cardboard, Clingfilm and clean plastic. We also have a composting bin for all food waste and dog mess.

COMPOST BIN

We have a specific composting bin which can take all foods, coffee grinds and tea bags. When you have placed food items into bin, please sprinkle a little old newspaper/cardboard from the tray on top of your waste.

DOGS

Please use compostable mess bags and place these in the composting bin. We have these available to purchase £1/roll from the reception room.

We also have a large blue outside sink which is left near the water tap if you need to wash down dogs or shoes.





RECYCLE



Please recycle..... we are very passionate about recycling at Mad Hatters Campsite, and are very concerned about the amount of plastic entering food systems and oceans.....it's our world and we need to look after it.....

None of the waste on site goes into landfill - we recycle as much as YOU WILL ALLOW us - we can ALL make a difference!

We have recycling bins provided by Ellgia Recycling for clean plastic, cardboard, tins, newspapers, and glass. We also have facilities for recycling crisps packets, bread bags, plastic ring pulls and Pringle canisters through Terracycle.

The composting bin is for ALL food waste, tea bags, coffee grinds, dog mess (in compostable mess bags) General waste - please think about what you put in this bin. This bin is sorted through before, what cannot be recycled, is burned and used to produce power for homes in Suffolk. But please do not use this as an excuse to not recycle. Resources are finite.

Everyone can use a bucket for recycling rubbish and we provide a compostable mess bag for all your food waste - we are trying to make recycling as easy as possible. If you have any suggestions on other things we can do to help in this area - please let me know.

Best Wishes,
Claire



FIRE PITS

- Anyone wishing to have a fire **MUST** take a bucket of water to their pitch.
 - Buckets are located next to the drinking water tap.
 - Please only use the fire pits provided.
- Wood can be purchased from the campsite's reception £5.00/ per tray.
- All fires **MUST** be extinguished before going to bed.
- Please only burn wood either purchased on site or brought with you. We have had guests burning the children's stools and branches from the trees on site which spoils the site for other guests.



We sell jumbo marshmallows for roasting and skewers at the campsite reception!



SMOKING

We do not allow smoking inside our Glamping Pods, Glamping Luna Tents or Hire Tents. However smoking outside of our accommodation and on the campsite is permitted as long as an ash tray is used and "butts" are discarded. Please be respectful of other campers.



WALKING



CAMPSITE TO ELY

For those wishing to walk to Ely the safest route is down to the 2nd drove at the bottom of the campsite field and crossing the road onto the river bank. There is a signed path down the field near the hedge and a path on the top of the river bank.



WILDLIFE



ROE DEER, HARES, KINGFISHER, MOORHENS...

You may have noticed some of the sunflowers have rub markings and the trees. We have Roe deer which travel through the site and mark it as they go which is why we had to place protectors around all the trees. We also have some resident hares – you may see some running around.

Occasionally a Kingfisher visits the pond and we have some moorhens which you will hear, there are fish in the pond, so the odd heron may descend.



MUSIC

Please can we have all music turned to very low after 10pm in case families have young children sleeping. Also please be considerate of others when playing music.





FAQ



CAN WE EXTEND OUR CHECKOUT TIME?

Yes you can but you please get this confirmed before.
Please drop us and email info@madhatterscampsite.co.uk or call us
07341 970662

CAN WE GET A TAXI FROM THE MAD HATTER'S CAMPSITE?

Local Taxi Companies:
A10 Taxis - 01353 661010 & 01353 666150
Fencabs - 01353 669 966
Alan's Taxis - 01353 665050

CAN WE PARK OUR CARS NEAR OUR TENT?

If an electric hookup pitch is booked then your car is allowed to be parked on that pitch you have booked. Otherwise we ask all vehicles to be parked in our car park. We do provide wheelbarrows to help carry your belongings to your accommodation!

IS THERE WIFI ON SITE?

No we do not have wifi on site but there is good 3G - 4G signal.

CAN OUR FRIENDS COME AND VISIT US?

Yes they can but you must let us know. Please email us at info@madhatterscampsite.co.uk. If they are staying the night there is a additional charge of £3 per person.

Person responsible for activating evacuation plan
CLAIRE MURRAY

Emergency contact number
07796 261211 OR 01353 676233

 Environment Agency

flood evacuation plan

Mad Hatters Campsite
Clayway Farm
Adelaide
Ely Cambs
CB7 4UE
07796 261211

Floodline:0345 988 1188

Local Flood Warning trigger: When call received from EA - local flood warning. When water reaches 200mm from the top of the ditch with warning sensor. As the site is within zone 1 compared to the surrounding area, the site is the safest location to remain in the extreme of the river bank bursting. There is no risk from surface flooding.

Actions:

- 1: Surface water: Mad Hatters Campsite is signed up for the Environment Agency flood warning system. Guests will be warned verbally and by phone if there is flooding in the Cambridgeshire area, and which areas are inaccessible so they can decide if they would like to return to their homes.
- 2: Ditch sensors around the field of the campsite alarm: Owner will contact the Environment Agency to identify risks and guest will be warned waters are rising
- 3: Daily weather reports will be placed on the notice board in the toilet entrance area in case guests need to return to their own homes
- 4: River bank bursts: Mad Hatters Campsite is in a safe zone, and in the extreme of a burst river bank, the site is the safest location to remain.

Actions during a flood:

- 1: Guests will be warned verbally by the owner and by phone about the flood and reminded that the site is the safest location to remain until waters recede. Once the Environment Agency has confirmed that the River bank is safe - Guests informed that the river bank walk into Ely is safe access for provisions.

Services:

Electric: Farm yard - Clayway Farm
Water: Farm yard - Clayway Farm

Resources:

Electric: 2 farm generators available as needed on site and solar lights around the site already in place

Recovery after Flood:

When flood waters have receded - guests will be given guidance on accessible roads.

Ensure water is safe to drink

Ensure electricity supply is safe via campsite electrician

Contact list:

Environment Agency: 0345 9881188 IDB: 01353 688296

Electric Supplier: e-on: 0115 843 4373

Water Company: Anglian water: 0345 791 9155

Telephone: BT

Insurance: NFU: 01353 662454

Electrician: David Harrison: 07774 937002

Plumber: Richard Cole: 07766 547455

Co-ordinator: Claire Murray - Owner - 07796 261211



EMERGENCIES

HOSPITAL

Queen Elizabeth Hospital Kings Lynn - Gayton Rd, King's Lynn
PE30 4ET

Addenbrookes Hospital, Cambridge - Hills Rd, Cambridge CB2 0QQ

PHARMACY

Lloyds Pharmacy - P of W Hospital Site, Lynn Rd, Ely CB6 1DN

Lloyds Pharmacy in Sainsburys - Cresswells Ln, Ely CB7 4AS

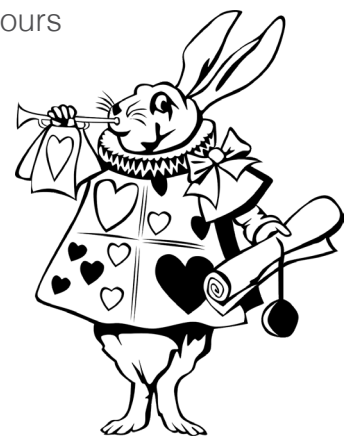
St Mary's Pharmacy - 50 St Mary's St, Ely CB7 4EY

EMERGENCY SERVICE NUMBERS

999 or 911- Medical emergency, Fire service & Police

111- NHS 24 service provides urgent health advice out of hours

101 - The Police non-emergency number



PLEASE
LEAVE ME
SO I CAN BE
RE-USED BY
ANOTHER
GUEST

