

Similar to the Government, we are trusting guests to follow Government Guidelines relating to Covid-19 Therefore, whilst on site please adhere to the following:

Please maintain the 2m safe distancing Government guidelines

Please download the NHS Covid19 app before arrival so you can scan our QR code on arrival.

Please bring hand sanitiser with you and wash hands regularly

Please sanitise hands on arrival before leaving cars, and when returning from a day out

Please ensure contact emails and mobile numbers are up to date before arrival at the campsite

Please do not walk into Reception without a face covering.

Wood, matches, firelighters, marshmallows can be purchased at reception from 2.30pm - 5.30pm daily. We can also deliver wood to your pitch - please either call or text requirements.

Check-in -- All guests will be met outside reception. We will ask to see either vaccination cards, photo copy of negative lateral flow test or none if these are available temperatures of

guests will be taken. If any guest has a temperature in excess of 37.5 degrees they will not be permitted on site.

We will run through our Covid peg system for the toilet/ shower block on arrival.

Please do not come to the campsite if you are showing any symptoms of Covid-19 as listed on the Government website.

Please use hand sanitizer before entering the wash facilities and on leaving. Hand sanitizing dispensers are in place outside the wash facilities, reception, on the drinking water tap and with the wheelbarrows.

Wash facilities will be closed to allow for a deep clean from 1.30-2pm every day.

Please bring and use a face mask when using the wash facilities

We have a peg system for the wash facilities. Please bring your own clean clothes peg. We can provide sanitised pegs if required. When you use the wash facilities clip your peg on the hooks outside the wash facilities door. If no hooks are available, please wait outside until a guest leaves the facilities and removes their peg.

Guests which do not adhere to the clothes peg system will be asked to leave the campsite. This system is in place for everyone's safety.

On departure from the site please place your peg in the bucket outside reception where it will be sanitized.

Unfortunately, we have had to remove all non - essential items including decorative cushions & throws from the glamping tents until Government Guidelines change - currently this will be until the end of July 2021.

If guests fall ill during their stay, if it is safe to do so they will be asked to return to their homes. All communal areas will be closed for an instant deep clean/ sanitisation. All guests on site will be informed via email and text.

If we have a guest who is ill and unable to leave, we will inform all other guests via email and text. Refunds/ holiday deferrals will be applied.

These terms are subject to change depending on Government Guidelines.