

**Similar to the Government, we are trusting guests to follow Government Guidelines relating to Covid-19 Therefore, whilst on site please adhere to the following:**

**Please maintain the 2m safe distancing Government guidelines**

**Please download the NHS Covid19 app before arrival so you can scan our QR code on arrival.**

**Please bring hand sanitiser with you and wash hands regularly**

**Please sanitise hands on arrival before leaving cars, and when returning from a day out**

**Please ensure contact emails and mobile numbers are up to date before arrival at the campsite**

**Reception will remain closed**

**Wood, matches, firelighters can be purchased outside reception from 2.30pm - 4.30pm daily. We can also deliver wood to your pitch - please either call or text requirements.**

**Check-in -- All guests will be met in the carpark on arrival and temperatures taken. If any guest has a temperature in excess of 37.5 degrees they will not be permitted on site.**

**Please do not come to the campsite if you are showing any symptoms of Covid-19 as listed on the Government website.**

**Please use hand sanitizer before entering the wash facilities and on leaving. Hand sanitizing dispensers are in place outside the wash facilities, reception, on the drinking water tap and with the wheelbarrows.**

**Wash facilities will be closed to allow for a deep clean from 1-2pm every day.**

**Please bring and use a face mask when using the wash facilities**

**We have a peg system for the wash facilities. Please bring your own clean clothes peg. We can provide sanitised pegs if required. When you use the wash facilities clip your peg on the hooks outside the wash facilities door. If no hooks are available, please wait outside until a guest leaves the facilities and removes their peg.**

**Guests which do not adhere to the clothes peg system will be asked to leave the campsite. This system is in place for everyone's safety.**

**On departure from the site please place your peg in the bucket outside reception where it will be sanitized.**

**Unfortunately, we have had to remove all non - essential items including decorative cushions & throws from the glamping tents.**

**If guests fall ill during their stay, if it is safe to do so they will be asked to return to their homes. All communal areas will be closed for an instant deep clean/ sanitisation. All guests on site will be informed via email and text.**

**If we have a guest who is ill and unable to leave, we will inform all other guests via email and text. Refunds/ holiday deferrals will be applied.**

**These terms are subject to change depending on Government Guidelines.**